

# Community Waitakere Training Courses



## Cross Cultural Communication

**Date:** 2<sup>nd</sup> August 2016

**Time:** 9.30am to 12.30pm

**Place:** Waitakere Community Resource Centre, 8 Ratanui St, Henderson (see below)

**Cost:** \$45.00 pp incl gst

## Communicating Across Cultures & Team Work

Today's workplaces are more diverse than ever and Auckland is one of the most culturally diverse cities in the world.

While this is a rich learning opportunity, it can present challenges for our workplaces and teams. From simple issues of understanding language, to more complex cultural issues there is plenty of scope for misinterpretation. This workshop introduces ways of understanding the background to cultural differences, so we can enrich and improve our workplaces and teams.

This introductory, interactive and fun workshop will help you

- discover some of the central issues in cultural differences
- develop some tips for dealing with these and improving team work
- improve both your self-awareness and you cultural awareness



### Trainer/ Facilitator – Rhyll Stafford

Rhyll has worked in community and organisation development since 1996, initially in Social Services and Violence Prevention. She provides supervision and coaching and runs coach development, organisational culture change and team/leadership development programmes. She is a member of MIRA Companions NZ, an organization development company based in Auckland. More information about Rhyll and MIRA is available on [www.miracompanions.co.nz](http://www.miracompanions.co.nz)

**Numbers are limited. Book your space now.**

To book contact Mandy Spencer on [mandy@communitywaitakere.org.nz](mailto:mandy@communitywaitakere.org.nz) or 09 838 7903

## GETTING HERE & PARKING:

The Waitakere Community Resource Centre is located at 8 Ratanui St, Henderson. Access is up the service lane directly behind the shops – we are on top of the grassy bank, next to Harvey Norman.

If driving please note **there is no visitor parking on site**, your best parking options are:

- The multi-storey Wilsons car park, entrance off Trading Place, \$1.00 per hour
- Public car park on Corbans Hill, Great North Rd (5 min walk) \$4.00 per day
- Public car park next to The Falls restaurant, Alderman Drive, (5 min walk) \$4.00 per day
- Henderson Valley Rd, just under railway bridge, 3 hour free parking. 5 min walk
- Side Roads – free, with a walk.
- If taking public transport, you can catch a train to Henderson Station and walk for 5 minutes up Ratanui St or catch a bus and alight across from Unitec. Check out <https://at.govt.nz/bus-train-ferry/> for your public transport options.

## WAYS TO REGISTER:

**Email:** [mandy@communitywaitakere.org.nz](mailto:mandy@communitywaitakere.org.nz)

**Phone:** (09) 838 7903

**Mail:** Community Waitakere, PO Box 21-068, Henderson 0650, Auckland

## PAYMENT OPTIONS

**Cheque:** Payable to Community Waitakere Charitable Trust

**Direct Credit:** ASB - 12 3039 0827981 00 - with your name as reference.

## CANCELLATIONS & REFUNDS

Cancellation notice of more than 5 working days prior to the event is fully refundable, cancellation notice of less than 3 working days prior to the event **NO REFUND**. Substitution of attendees is allowed; written notice is required for cancellations and substitutions; no transfers between events.

## POINTS TO NOTE

- All bookings must be paid prior to the event or by arrangement with Community Waitakere.
- Course details are correct at time of publication however dates, times and venues may change. Any changes will be advised via email, please provide a correct email address during registration.
- Community Waitakere reserves the right to cancel workshop dates if event registration numbers are less than 10, in this instance a full refund will be given.

